



Comhairle na nDochtúirí Leighis
Medical Council



**Report on the Inspection of Edenpark
Medical – Dublin.**

22nd January 2024.



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About the Medical Council

The Medical Council's remit is patient safety, and the Medical Council is the regulatory body for doctors in Ireland. The Council is comprised of 25 members (13 non-medical and 12 medical members). The Council maintains the Register of Medical Practitioners in the Republic of Ireland. The Register lists all doctors who are legally permitted to carry out medical work in Ireland.

The Medical Council has a statutory role in protecting the public by promoting the highest professional standards amongst doctors practising in Ireland. The Council sets the standards for medical education and training. It oversees lifelong learning and skills development throughout doctors' professional careers through its professional competence requirements. It is charged with promoting good medical practice. The Medical Council is also where the public may make a complaint against a doctor.

Context for Intern Inspections

As part of the Medical Council's regulatory and quality assurance role, the Council sets and monitors adherence to standards for education and training as set out in Medical Practitioners Act 2007.

For Intern clinic training sites, the standards for education and training are set out in the [Standards for Training and Experience Required for the Granting of a Certificate of Experience to an Intern](#). These standards have been drawn up in fulfilment of the Medical Council's responsibilities under Part 10 of the Medical Practitioners Act 2007, to specify and publish in the prescribed manner, the standards for training and experience for interns which is required for the granting of a certificate of experience (section 88 (3) (d)).

The Council monitors compliance and adherence to these standards via site inspections and monitoring processes.





INSPECTION REPORT – EDENPARK MEDICAL.

Date of Inspection: 22nd January 2024
Location: Edenpark Medical, Tonlegee Primary Care Centre, Tonlegee Rd, Raheny, Co. Dublin, D05 K1H9

Inspection Team

Assessor Team: Professor Mary O’Sullivan (Chair)
Dr Ailis Ni Riain

Executive support: Ms Sarah Jane Bowen - Inspections Manager
Mr Cormac Glynn- Quality Assurance Executive

Inspection considerations and decision-making process:

The assessor team considered all documentation submitted by Edenpark Medical, the self-evaluation form and supporting documentation received prior to the visit. Additionally, information and explanations provided by the supervisors and interns at the site was reviewed when assessing the clinical training site’s compliance with Medical Council Standards for Training and Experience. This is required for the Granting of a Certificate of Experience to an Intern.

A level of compliance is applied to each standard based on documentation reviewed as mentioned above, information gathered from interviews and the facilities walk through. The varying levels of compliance that can be allocated to each standard are highlighted below.

Recommendation and commendations can be offered based on the compliance rating and any general observations by the Team following the inspection visit.

Level of Compliance for each Standard can be rated as:

Non- compliance (NC)



Partial compliance (PC)



Full compliance (FC)





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Standard 1: Rotations

Which category of interns did you meet?

Surgery in general	☐	Medicine in general	☐	Emergency Medicine	☐
General Practice	☒	Obstetrics & Gynaecology	☐	Paediatrics	☐
Anaesthesia	☐	Radiology	☐	Psychiatry	☐

Duration of Rotation: 3 months

Criteria	FC/ PC /NC
1. Training and experience must comply with the Medical Council's policy on length of internship and approved rotations; that is, a minimum of a total of twelve months, which should normally be consecutive, of which at least three months must be spent in Medicine in general and at least three months in Surgery in general.	FC
2. As part of this twelve-month period, an intern may also be employed for not less than two months and not more than four months in the following specialties: Emergency Medicine; General Practice; Obstetrics and Gynaecology; Paediatrics; Psychiatry; Anaesthesia (to include perioperative medicine) and Radiology.	FC
Assessor Comments Edenpark Medical was found to be fully compliant in all areas relating to Standard 1 – Rotations. 1. The visiting assessor team noted that the current intern's GP rotation was for 3 months at Edenpark Medical. The intern to follow will also complete a 3-month placement at Edenpark Medical. 2. The intern rotation falls within the General Practice speciality. Recommendations ▪ Based on full compliance, there are no recommendations for Edenpark Medical on Standard 1. Commendations ▪ There are no commendations for this standard.	



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Standard 2: Accreditation

Criteria	FC/ PC /NC
1. The training site must be affiliated with a Medical School and/or a PGTB/network and/ or health system which is accredited by the relevant regulator. The responsible body for organising, coordinating, managing, and assessing the training setting and the training process on the site must be clearly identified.	FC
Assessor Comments Edenpark Medical was found to be fully compliant in all areas relating to Standard 2 – Accreditation. Edenpark Medical is associated with the Royal College of Surgeons Ireland and Dublin Northeast Intern Network. Recommendations - Based on full compliance, there are no recommendations for Edenpark Medical on Standard 2. Commendations - There are no commendations for this standard.	

Standard 3: Content of Training

Criteria	FC/ PC /NC
1. Practice – based training involving the intern’s personal participation, at an appropriate level, in the service and responsibilities of patient-care activity, in the training institution.	FC
2. Personal participation at a level (not acting “above grade”) appropriate to an intern’s growing competence (including not being asked to undertake clinical activities above their level of competence)	FC
3. Regular opportunities for the intern to exercise responsibility and clinical decision-making appropriate to their growing competency, skills, knowledge and experience.	FC
4. Regular opportunities to work as an integral part of a team with a variety of disciplinary backgrounds.	FC
5. Regular, pre-arranged/ scheduled formal education and training sessions.	FC
6. Evidence that the content of training and syllabus / curriculum is consistent with the eight domains of good professional practice as adopted by the Medical Council.	FC
7. Does this site provide training delivered in an integrated manner to include theoretical learning and practical training during service delivery?	FC
Assessor Comments: Edenpark Medical was found to be fully compliant in all areas relating to Standard 3 – Content of Training.	



1. Based on conversations with both the intern and the supervising GP, it was clear that personal participation was at the appropriate level, in terms of service and responsibilities for patient-care activity. The intern felt well supported from the start of their rotation to their current position. They were welcomed into the practice and given support throughout.
2. The intern at this site advised they always practice at a grade appropriate to their growing competence.
3. The intern advised the assessor team that they feel they are progressing well. The supervising GP advised they share the induction pack with the interns in advance of their first day on-site. The intern advised they started this rotation by sitting in with staff and being shown how to navigate the practice management system. They then began shadowing the supervising GP and felt they were ready to see patients alone after two days. The intern sees patients and formulates a management plan which is always discussed with their supervising GP. The intern can also send prescriptions to the pharmacy. They take bloods, fit blood pressure monitors, ECGs, etc. The intern shadows doctors and nurses in the practice whilst they undertake procedures the intern has not yet done, such as smear tests, etc.
4. The intern on-site advised that they work closely with the supervising GP at the practice and have the opportunity to shadow them, but also have frequent interactions with the practice nurses. The intern also completes on-call at Beaumont Hospital. The intern has visited the nursing home associated with the practice with their supervising doctor.
5. The intern stated that there are regular education and training sessions with protected teaching time provided on-site in Beaumont Hospital. In addition to this, each Thursday afternoon there is GP education, organised by the supervising GPs involved in intern training at RCSI and UCD. The education sessions are timetabled into the intern's weekly schedule and the intern reported no difficulties in attending. There is daily informal learning also occurring due to the nature of the supervisory relationship in place for the intern.
6. There was evidence that the content of training is in line with the Eight Domains of Good Professional Practice.
7. The supervising GP on-site has case-based discussions with the intern, and the intern receives individual teaching from the doctors and nurses on-site. This teaching is provided in an integrated manner which includes theoretical learning and practical training during service delivery. The team would like to note that the intern has a weekly schedule, and this includes a named senior clinician who supervises them for each individual session.

Recommendations

- Based on full compliance, there are no recommendations for Edenpark Medical on Standard 3.

Commendations

- The assessor team would like to commend the inclusion of the intern at visits to the nursing home associated with the practice. This is a great opportunity for the intern to engage with the nurses, doctors, and pharmacist there and exposure to a different work context. The team were also impressed with the plan to include the intern in the primary care meetings which take place on-site.



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Standard 4: Supervision

Criteria	FC/ PC /NC
1. There must be effective overarching supervision of the intern's training and clinical practice by an identified clinician(s) of appropriately senior level, normally a specialist doctor who is recognised as a specialist by the relevant regulatory authority of the host country.	FC
Assessor Comments: Edenpark Medical was found to be fully compliant in all areas relating to Standard 4 – Supervision. 1. It was felt that the intern at Edenpark Medical is adequately supervised, with overarching supervision from the supervising GP on-site, as well as day-to-day supervision from other staff members at the practice. Recommendations - Based on full compliance, there are no recommendations for Edenpark Medical on Standard 4. Commendations - There are no commendations for this standard.	

Standard 5: Assessment

Criteria	FC/ PC /NC
1. There must be evidence of regular and constructive feedback and assessment by the supervisor/trainer who has knowledge of the intern's development and performance and can verify their satisfactory progress.	FC
2. The supervisor/trainer must meet any requirements set by the Medical Council regarding the policy and process of final assessment and sign-off.	FC
Assessor Comments: Edenpark Medical was found to be fully compliant in all areas relating to Standard 5 – Assessment. 1. The intern at Edenpark Medical is adequately assessed, with regular and constructive feedback and assessment from the supervising GP. 1. The supervising GP is aware that there is a formal sign-off process for the intern at the end of each rotation. The supervising GP advised the assessor team that this is the first time the practice had taken a GP intern. In that context, the supervising GP would have found some formal preparation helpful. Such preparation might include discussion around the expectations for interns when completing the sign-off form. It was noted by the assessor team that there is no capacity to provide some detail around the context of the GP practice where the intern is working or/and the level of intern at the practice (e.g., 1 st or 3 rd rotation). This would help to contextualise the rating given by the supervisor under each competency in the sign-off form. Such background information is a valuable assessment tool for each supervisor, Intern Network and intern. Recommendations Based on full compliance, there are no recommendations for Edenpark Medical on Standard 5.	



Commendations

- There are no commendations for this standard.

Standard 6: Professionalism

Criteria	FC/PC/NC
1. The training environment must emphasise professionalism and the development and maintenance of the relevant knowledge, skills, attitude, and behaviour, including communication skills, integrity, compassion, honesty, adherence to professional codes, respect for patients and their families, colleagues, and self-care.	FC
2. The intern must be aware of, and comply with, the Medical Council's "Guide to Professional Conduct and Ethics for Registered Medical Practitioners", and the training should support these ethical standards.	FC
Assessor Comments: Edenpark Medical was found to be fully compliant in all areas relating to Standard 6 – Professionalism. 1. The supervising GP and intern on-site at Edenpark Medical advised that tutorials around Professionalism happen organically, and this is not formalised. 2. The intern was aware of the Medical Council's "Guide to Professional Conduct and Ethics for Registered Medical Practitioners", and the training supports the awareness of these ethical standards. Recommendations - Based on full compliance, there are no recommendations for Edenpark Medical on Standard 6. Commendations - There are no commendations for this standard.	

Standard 7: Resources for Interns

Criteria	FC/PC/NC
1. Access to a sufficient number of patients and case mix so as to provide exposure to a broad range of clinical cases appropriate to the rotation.	FC
2. Space and opportunity for private study and access to a library with adequate and up to date books and journals, including on-line access to standard library databases for journal access and literature searches.	FC
3. The number of interns on a site should be appropriate to the resources of that site, including its staffing at all levels while at the same time having due regard for patient care and comfort.	FC



4. The training site must emphasise the primacy of patient safety, and interns must be encouraged to raise concerns about ethical issues, should they arise, with their mentor, clinical supervisor and/or the hospital authorities. The intern must have access to appropriate advice and counselling should it be required.

FC

Assessor Comments:

Edenpark Medical was found to be fully compliant in all areas relating to Standard 7 – Resources for Interns.

1. The intern advised they have a sufficient case-mix of patients.
2. The intern has appropriate space and opportunity for private study. If there is no consulting room available for the intern, the intern can work from the minor procedures room in the practice, or from a station located at the back of the reception area.
3. There was one intern on-site at the time of the inspection, and another intern will join the practice for the remaining rotation of the intern year. There is an appropriate level of resource for the site to provide safe patient care.
4. The intern was aware of whom to reach out to for any cause for concern, in the first instance, it would be their supervising GP or another member of staff at the practice.

Recommendations

- Based on full compliance, there are no recommendations for Edenpark Medical on Standard 7.

Commendations

- The assessor team would like to commend the supervising GP at Edenpark Medical for their care in following up with the Intern Network Co-ordinator and RCSI and securing a stipend to support the intern's placement at the site. The team felt it was important that the supervising GPs feel supported at every level to host interns, and the supervising GP's perseverance in seeking this support has a direct impact on the quality of the intern's experience on the site.

SUMMARY OF FINDINGS FOLLOWING DOCUMENTATION AND THE INSPECTION VISIT.

General observations:

Edenpark Medical is an urban practice, comprising of 3.5 whole time equivalent doctors; 2 GP trainees; 4 administrative staff members. The practice facility is located in a primary care centre, with rooms for each doctor and a minor procedures room. There is an accessible bathroom on the ground floor and a large waiting room opposite reception.

Recommendations:

- Based on full compliance with all standards, there are no recommendations.



Commendations:

Standard 3: Content of Training:

- The assessor team would like to commend the inclusion of the intern at visits to the nursing home associated with the practice. This is a great opportunity for the intern to engage with the nurses, doctors, and pharmacist there and exposure to a different work context. The team were also impressed with the plan to include the intern in the primary care meetings which take place on-site.

Standard 7: Resources

The assessor team would like to commend the supervisory GP at Edenpark Medical for their care in following up with the Intern Network Co-ordinator and RCSI and securing a stipend to support the intern's placement at the site. The team felt it was important that the supervising GPs feel supported at every level to host interns, and the supervising GP's perseverance in seeking this support has a direct impact on the quality of the intern's experience on the site.

DECLARATION

The Clinical Site at Edenpark Medical, Tonlegee Primary Care Centre, Tonlegee Rd, Raheny, Co. Dublin, D05 K1H9 on 22nd January 2024 for the purposes of:

- Satisfying the Council that Edenpark Medical setting meets acceptable intern training standards. (49 (3)(b)) MPA 2007
- Monitoring adherence to guidelines on medical education and training for interns and standards for training and experience required for the granting of a certificate of experience. (88(3)(e)) MPA 2007

It is recommended that Edenpark Medical, Tonlegee Primary Care Centre, Tonlegee Rd, Raheny, Co. Dublin, D05 K1H9 be approved by the Council as the site:

- Is compliant with the standards for training and experience required for the granting of a certificate of experience to an Intern.
 - Adheres to the relevant Guidelines on Medical Education and Training for Interns
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